

How It Works





1. Getting Started With Lessons

I deliver face-to-face lessons for Key Stage 1 (5, 6 and 7 year olds) during term-time, on a weekly basis and in the comfort of your own home. I am based in Royston, Hertfordshire and cover the following areas:

Royston / Surrounding Villages / Ashwell / Baldock / Bassingbourn / Buntingford / Knebworth / Melbourn / Letchworth / Stevenage / Welwyn Garden City.

2. Meet & Greet

I offer a FREE online 20-minute "meet & greet" with you and your child which is required before lessons can begin. This gives you the opportunity to learn more about my teaching approach, discuss your child's needs and to see how I can help them.

Upon enquiring about lessons, a Meet & Greet appointment will be offered based on my current availability. Each slot is given on the premise that that day and time will work for you and your child on a regular basis.

The Meet & Greet will be conducted using Zoom (other methods available upon request). A link will be emailed to you once an appointment has been made.

3. Your Investment

The investment in lessons is dependent on location. Lessons are charged half-termly or termly whichever is your preference. I accept bank transfers only. Payment for lessons is required in advance of the first lesson.

For more information on packages please visit my "Tuition" page on my website - educationbees.co.uk/tuition.



4. Regular Lessons

I teach during the academic year, which follows the local schools within the Royston area. See my <u>lesson timetable</u> for more information.

5. Cancellations

I require a minimum of 48 hours notice to cancel a lesson without a charge. If a lesson is cancelled after 48 hours or there is no-one at home at the time of your lesson, you will be charged the full amount for that lesson.

If you are running late by a few minutes I can wait until you arrive. However, you will only receive the amount of time remaining from the start time of the booked lesson. This is because I have lessons after and I require time to get to the next student.

You can stop lessons at any point. However, if you do wish to stop lessons they will cease at the end of the term or half-term whichever you have paid for in advance. No refunds will be given.